

TRUMAN VA BULLETIN

HARRY S. TRUMAN MEMORIAL VETERANS' HOSPITAL

MAY 1, 2009

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TOP AWARD HOURS

- **10,000 Hours:**
Ted Craig
Ed Hampton
Al Jones
- **12,500 Hours:**
Henry Koontz
- **30,000 Hours :**
Terry Tabor

TRUMAN VA VOLUNTEERS RECOGNIZED ON APRIL 24

Truman VA's annual volunteer recognition ceremony was held on Friday, April 24. A total of 328 volunteers were recognized at the event. In FY 2008, a total of 519 volunteers provided 47,491 hours of service. Congratulations to the following hourly award recipients:

100 Hour Award

Carrie Aldridge, David Argue, George "Windy" Ashford, Linda Bennett, Donna Boneta, Donna Jo Caldwell, Sharon Clark, Dennis Corrigan, Gwin Ervin, Walter Evenson, Bob Findley, Jim Frisby, Joey Garrity, Barbara Gearhart, Patricia Green, Carolyn Haley, Alan Hatfield, Edmond Irwin, James Jackson, James Johnson, Fred Juettner, Robert Kuhlmann, Jim Laux, Barbara Loch, Jim McKee, Sherry Melton, Mike Naughton, Lynn Peterson, Billy Ray, Rick Rice, Reggie Rieger, Susan Scott, Martha Seymour, Cecil Shuey, James Sturgell, Fern Turner, Gerald Westfall and Carolyn Watson

300 Hour Award

Edna Armontrout, Dale Blevins, Edie Brennan, Joe Brown, Jim Bushaw, Norma Campbell, David Carroll, Larry English,

Beth Lammers, Tom Leyden, Bill McKenzie, Curtis Miller, Troy Morgan, Bruce Nebel, Alice Neville, Les Proctor, Leonard Rutledge, Ron Seid, Shirley Wickes and Melanie Yoakum

500 Hour Award

Joe Baumann, Carl Beach, Bob Buzard, Tim Dent, Tomoko Goins, Janice Howard, Terry Kaas, Chloe Krause, Mike Steelman and Ray Walton

750 Hour Award

Pat Chavez, Wilbur Fox, Dudley Gillaspay and Carol Julian

1,000 Hour Award

Maynard Anderson, Ron Bandelier, George Beneke, Edgar Bradford, Danny Fast, Pat Gove, John Hohm, Bob Lee, Dwight Nutting, Tom Patterson, Dewey Riehn, Thomas Shumaker and Tom Watson

Hours & Years Award

Clarence Armontrout, Lola Asbury, Mary Benton, Robert Bevins, Cynthia Bollmeyer, David Brinkman, Jack Buckley, Bill Burton, Ronald Clark, Rebecca Colbert, Jane Craig, Art Darby, Gary Day, John Deupree, Frank Edwards, Pete Gove, Caryl Hager, Harry Holman, Hugh Hutingier,

Tui Jennings, Irwin Kaye, Carolyn King, Milos Kukal, Orval Lenger, Midge Lind, Tom Murphy, Dayle Nelson, Jack Pestle, Linda Porath, Chester Ridenhour, Basil Rushing, Eula Schepers, John Smith, William Stieffermann, Don Varney, Faye Varney and Vaughn Whiting

1,750 Hour Award

Warner Bullock, Robert Goad, Chuck Isaacson, Rick Polk, Bernard Roscoe, Jack Shoults and Marion Walker

2,500 Hour Award

Barbara Austin, Chip Berkley, Bill Howard, Barney Phelan and Orrie Snook

5,000 Hour Award

Mel Weir
6,250 Hour Award

Ron Abbott

7,500 Hour Award

Charles Smith
8,750 Hour Award

Ray Mills and Carl Niewoehner

NATIONAL COMPLIANCE AND ETHICS WEEK

During the week of May 3-9, Truman VA is celebrating National Compliance and Ethics Week, an annual industry tradition celebrated by health care systems across the country. With the VA health care system, this week is sponsored by two key entities – the Compliance and Business Integrity (CBI) Program and the Integrated Ethics initiative. CBI supports VHA's commitment to achieve the highest standard of business integ-

ity and preserve veterans' trust and Integrated Ethics enhances ethics quality throughout VHA. Compliance and Ethics Week is VHA's opportunity to promote awareness of these two programs.

As we highlight the importance of these programs in our mission to serve America's veterans, you are encouraged to meet with **Vickie Stockglausner**, our

facility Compliance and Business Integrity Officer and Integrated Ethics Program Officer. She can be reached at extension 56593 and is located in room B317.



TRUMAN VA CAREER DEVELOPMENT FAIR—MAY 15

All employees are invited to a Career Development Fair from 10:00 a.m. to 2:00 p.m. on Friday, May 15 in the auditorium. Information from local colleges and VA programs will be available. Breakout sessions beginning at 8:00 a.m. will be offered throughout the day on topics such as Performance Based Interviewing; Navigating USA Jobs; Developing KSA's, Resumes and Updating Your OPF; Professional Writing;

Professional Relationships; and Dressing for Success. To view the schedule of breakout sessions and register, click on the link on the hospital home page or stop by the HR office. The number of attendees for each session is limited.

Discussion topics will include Performance-based interviewing, Developing KSAs, Resumes, Updating your OPF, etc.

ASIAN PACIFIC AMERICAN HERITAGE MONTH

Each May, VA joins the nation in celebrating Asian/Pacific American Heritage Month. This year's theme is "Leadership to Meet the Challenges of a Changing World." Throughout American history, Asian Americans and Pacific Islanders have defended our freedoms through military service. According to the Department of Defense, more

than 58,000 Asian American and Pacific Islanders are serving currently in the U.S. Armed Forces. About 15,880 Asian Americans and Pacific Islanders currently work in VA, which is 6.3 percent of the total employee population.



JOINT COMMISSION HISTORY TRACKING REPORTS

Joint Commission History Tracking Reports - 2008 to 2009 Requirements for the Hospital Manual are available on the Performance Improvement (PI) Web site under "Joint Commission Resources." The reports found at the bottom of the left hand navigation panel are similar to a crosswalk. The reports help identify where a 2008 standard appears in the 2009 Hospital Manual. The following reports are available:

CAMH Hx APR - [Accreditation Participation Requirements](#)

CAMH Hx EC - [Management of the Environment of Care](#)

CAMH Hx HR - [Management of Human Resources](#)

CAMH Hx IC - [Surveillance, Prevention, and Control of Infection](#)

CAMH Hx IM - [Management of Information](#)

CAMH Hx LD - [Leadership](#)

CAMH Hx MM - [Medication Management](#)

CAMH Hx MS - [Medical Staff](#)

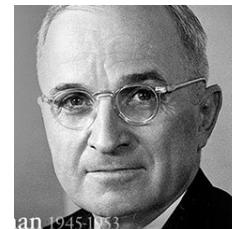
CAMH Hx NPSG - [National Patient Safety Goals](#)

CAMH Hx NR - [Nursing](#)

CAMH Hx PC - [Provision of Care, Treatment, and Services](#)

CAMH Hx PI - [Improving Organization Performance](#)

CAMH Hx RI - [Ethics, Right, and Responsibilities.](#)



May 8 is the 125th anniversary of President Harry S. Truman's birth.

POLICY CHANGE FOR LOCKED INPATIENT PSYCHIATRY

Effective May 18, patients on Truman VA's locked inpatient psychiatry unit will be allowed off the unit, accompanied by a staff member, only for indicated medical tests and evaluations. The policy change is the result of the need for enhanced security for patients on locked acute care units as identified by external accrediting bodies such as the Joint Commission as well as VA environment of care guidelines. Throughout

VA and the private sector, reducing the risk of a patient making a suicide attempt and/or eloping from the hospital have become major patient safety goals. For more information, contact the Behavioral Health Service Line office.

"This policy change is the result of the need for enhanced security for patients."

NETWORK DSS PROGRAM ANALYST

Congratulations to **Connie Riker**! She was recently selected as the VA Heartland Network (VISN 15) Decision Support System (DSS) Program Analyst. The promotion allows her to stay in Columbia and she will train her successor in her previous position of Program Analyst/DSS Liaison. She will work closely with that individual to main-

tain Truman VA's data in this program.

VOLUNTARY LEAVE TRANSFER PROGRAM

Wilma Jean Morrow (PC) and **Robyn Lutz** (Pharmacy) have been approved for the Voluntary Leave Transfer Program. Contact **Lena Warren** (HR) for information.

Photos from the April 24 Volunteer Award Ceremony

DEPT OF VETERANS AFFAIRS

Harry S. Truman Memorial Veterans' Hosp.
800 Hospital Drive
Columbia, MO 65201
Phone: 573-814-6000
<http://www.columbiamo.va.gov>



Nate Witt, Chief, Voluntary Service



Nancy Miller, Volunteer



Sallie Houser-Hanfelder, Hospital Director

WELCOME

Michelle Anderson, Medical Support Assistant (SC)

Greg Delaney, Nursing Assistant (PS)

Christopher Goldsmith, Patient Services Assistant (HAS)

Megan Krogman, Medical Technician (CS)

Dean Marth, LCSW, Social Worker (BH)

Niakisha Morris, Pharmacy Technician (Pharmacy)

Dennis Mueller, Claims Assistant (FIN)

Randy Rippey, Medical Instrument Technician – Echo (PS)

Bret Sawyer, Claims Assistant (FIN)

Donna Skaggs, Pharmacy Technician (Pharmacy)

FAREWELL

Joyce Bezenek, Supervisory Inventory Management Specialist (Logistics)

Susan Brown, Security Assistant (Police)

Donald Davis, Maintenance Inspector (FM)

Steven Morse, Nurse Practitioner (PC)

Amanda Porter, Medical Support Assistant (BH)

Laura Speckhals, Occupational Therapist (CS)

Enjoy Your Freedom? Thank A Veteran!